

BYGRAVE PARISH COUNCIL

Councillors Ray Ferry Philip Hills James Northern Claire Phipps Nigel Whittle	Clerk to the Council: Mrs K Clark 73 Brookfield Way Lower Cambourne Cambridgeshire CB23 5EB Tel: E-mail: clerk@bygraveparishcouncil.org.uk Web: www.bygraveparishcouncil.org.uk
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WINTER 2024 NEWSLETTER

To the Residents of Lower Bygrave

New Volunteer Emergency Line **01462 600641**

We are pleased to announce that a new emergency back-up service has been set up in Lower Bygrave. We hope this will give you additional peace of mind, particularly if you are on your own.

If you, or a relative, are having a serious medical emergency, **999 should always be rung in the first instance**. The operator will talk you through what you need to do until the ambulance gets there, and you will probably need to stay on the line. They also have the access code for the defibrillator on the bus stop.

If possible, the number above can also be called. There may be someone with you who can ring it, or the ambulance operator may do so, if you let them know the scheme exists. Once the number is called, a group of 15 volunteers from the community will then be rung simultaneously, and whoever is free will be put through to you and come to help you deal with the situation.

The volunteers themselves are not all medically trained, but have had additional training in CPR and can assist with this, as well as fetch the defibrillator if necessary, and summon others to help in whatever way might be needed.

We hope to print useful cards with the emergency number on them. In the meantime, **please ensure the number is handy by the phone, and/or set up as one of your quick-dial numbers**.

There is a yearly cost, and the scheme is currently being funded by the Bygrave Parish Council. It will be reviewed, and hopefully renewed, on an annual basis.

The neighbours who have volunteered to help are:

Jackie and Ron Austin

Christine Bennett

Theresa and Paul Darcy

Carla and Tim Harding

Maria Hilling

Mike Kirby

Alexandra Patterson

Helen and Dan Rushbrook

Andrew Wheen

Peter Whiting

Penny Young

Our grateful thanks go to them.

Bygrave Parish Council